

Detailed Delivery Plan for the agreed Learning Disability Plan 2023 - 2028

Delivery of The Learning Disability Plan 2023 - 28 will be led by the **Norfolk & Waveney Learning Disability and Autism Programme Board** which includes people from Norfolk County Council and the Integrated Care Board and other health partners.

The **Learning Disability Partnership Board** will have a role to monitor what is, and what is not, being delivered from the Partnership's perspective and to feed this into the Programme Board.

The Learning Disability Partnership Board will support sharing information from the partners in relation to progress towards agreed actions to assist in improved communications and updates on 'You said, what we are doing / have done'.

There are five identified priority areas:

1. Where I live;
2. Being Healthy;
3. Being independent;
4. Getting out and about; and
5. Support for unpaid carers.

Please click on each of the Tabs below to identify the specific actions and who is responsible for carrying out the action and reporting back on progress being made.

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1 CHOICES ABOUT WHERE I LIVE

Expressed outcome (shared by people in co-production or in the online survey)	Key Actions (what will be done to help achieve this)	Timescale (when will we realistically achieve this?)	Who will be doing this (and any partners)	Who will report back on this to the Programme Board?	How will you know if we are successful?	Latest Update	Completed? (YES/NO)
(i) I want to be able to choose who I live with.	a) We will support people to think about where they would like to live and who they would like to live with as part of their Care Act assessment & plan of support.	Ongoing	Adult Services Operational Teams	Assistant Director Integrated Operations	Individuals report that they felt able to choose where they live and who they live with (or live by themselves)		
	b) We will develop promotional / educational materials to help the Council provide better information about the different types of housing being developed and how to help people find a place to live	2024	Specialist Housing team (NCC)	Specialist Housing report	Production of 4 case study videos and an animated educational overview video to help individuals and carers understand the different housing options available.		
	c) We will provide more easy read information to explain the specialist housing options in Norfolk. (See also current easy read Supported housing information).	2024 - 2028	Specialist Housing team (NCC)	Specialist Housing report	Easy read information will be available to provide clear information to support people to understand the different housing schemes.		
	d) LD Partnership members will share information about the housing support they are providing.	2024 - 2028	LD Partnership members	Report from LD Partnership Board	LD Partnership website will share good news stories and data about people helped to find their choice of home.		
	e) Through the Promoting Independence pilot for Life Opportunities, we will work with providers and individuals to identify established friendship groups who require accommodation to help them in choosing who they want to live with.	2024 - 2025	LD Commissioning	Assistant Director Integrated Operations	Report from Life Opportunities Programme outlines how people are being helped to increase their friendship skills.		
(ii) I want help to stay living in my own home.	a) We will support people to think about where they would like to live and what help they might need to stay living at home, as part of their Care Act assessment & plan of support.	Ongoing	Adult Services Operational Teams	Adult Services Operational Teams	Individuals are supported to make a choice about where they will live and understand the possible care options to enable them to stay at home.		
	b) We will make sure that people have the right equipment and technology to feel safe and happy in their home.	Ongoing	Adult Services and support from Assistive Technology team	Assistant Director Integrated Operations	More people will benefit from home adaptations to meet their needs.		
	c) Support from Integrated Housing Adaptation Teams to help people access Disabled Facility Grants available through district councils,	Ongoing	Integrated Housing Adaptation Teams	Assistant Director Housing & Capital programme	Data about numbers supported will be shared annually.		

(iii) I would like to be able to move to my own home so that I can cook my own meals instead of these being made for me.	a) We are investing in building more types of housing to support people with a learning disability to live as independently as possible, which can include having access to a kitchen.	2026	Specialist Housing Team & LD Commissioning	Assistant Director Integrated Operations	181 new homes for people with LD and / or autism made available across Norfolk. Implementation of Small Support Programme for bespoke housing opportunities is carried out.		
	b) We will publish information on the Specialist Housing website.	Ongoing	Specialist Housing Team	Specialist Housing report	Information about the different types of housing available is published on the Specialist Housing website.		
	c) We will support people to develop the skills they need to move into their own home.	Ongoing	Adult Services Operational Teams & LD Commissioning	Assistant Director Integrated Operations	Increase in number of people being supported to develop independence skills to manage their own home, or with specific support.		
(iv) I want to move nearer the town so that I can be nearer my friend(s).	a) Development of housing solutions in market towns so that people are close to local facilities.	2026	LD Commissioning and Specialist Housing Team	Specialist Housing report	Responding to what people have told us, the majority of new homes to be in market towns or the city, and to be in a range of locations covering all districts across Norfolk.		
(v) I want to move somewhere that will let me have a dog.	a) We will explain about the different types of housing available.	Ongoing	Adult Services & Specialist Housing	Specialist Housing report	Supported Living webpages that remain up to date with the information people need to make decisions about their housing.		
	b) Development of a range of housing solutions across Norfolk, including working with landlords to encourage pets to be permitted in housing.	2026 - 2028	Specialist Housing Team & LD Partnership providers	Specialist Housing report & report from LD Partnership Board	Good news stories from providers about range of housing support being provided is shared on LD Partnership website and communicated more widely. Scheme is introduced to support responsible pet ownership.		

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2 BEING HEALTHY

Expressed outcome (shared by people in co-production or in the online survey)	Key Actions (what will be done to help achieve this)	Timescale (when will we realistically achieve this?)	Who will be doing this (and any partners)	Who will report back on this to the Programme Board?	How will you know if we are successful?	Latest Update	Completed? (YES/NO)
(i) I want support with health and dentist appointments.	a) Support to register with a local doctor and to receive an annual health check and health action plan (which includes dental check information). See helpful LeDeR video. Form to complete before health check.	Ongoing	Primary Care	Annual LeDeR report	A minimum of 75% of people with LD will have an annual health check and 100% of those people will have a health action plan as part of their annual health check.		
	b) We will support people to register with a dentist.	2024 - 2028	Primary Care & Community Health teams	Norfolk & Waveney ICB	More people are able to register with a dentist.		
	c) We will identify those individuals who need extra support and preparation to attend appointments, such as desensitisation support for blood tests and preparation for screening appointments.	Ongoing	Primary Care & Community Health teams	Norfolk & Waveney ICB	More people attend screening appointments and feel better prepared for medical appointments.		
	d) We will involve the familiar carer in a person's support where this is needed.	2024 – 2028	Acute & Community Health teams	Norfolk & Waveney ICB	The health action plan is shared with the community teams and family / carer, as well as the person with a LD. Health will request evidence from providers about how they support individuals and their carers.		
	e) We will support staff at hospitals to make sure they make decisions about people with a LD in the right way.	2024 – 2028	Acute & Community Health teams	Norfolk & Waveney ICB	Evidence of compliance with Mental Capacity Act and good documentation / medical records. Health will provide information about the experience of the patient, family and carer as they navigate health services.		
	f) We will provide information about the named LD nurses at hospitals.	2024 – 2028	Acute & Community Health teams	Norfolk & Waveney ICB	People will be able to find information about support for a person with a LD in hospital.		
	g) We will involve advocacy & care coordination support for those with complex health profiles and limited social support.	2024 – 2028	Acute & Community Health teams & Advocacy support.	Norfolk & Waveney ICB	People with LD and their familiar carers receive advocacy support to help in understanding complex health needs and plan of support.		
	(ii) I want support with my mental health.	a) We will work with health professionals, care providers, families, and learning-disabled people to ensure no one is on too much medication.	Ongoing	Medicines Optimisation, Community Learning Disability Teams, LD Psychiatry Service.	Norfolk & Waveney ICB	There will be a reduction in pharmacological responses to managing learning disabled people in the community.	

	b) We will monitor the progress of anyone held in seclusion or segregation in inpatient settings and provide support to ensure efforts are made to mitigate this from happening.	Ongoing	NHS providers and private inpatient hospital	Norfolk & Waveney ICB	There will be a reduction in the cases/incidents that require seclusion or segregation.		
	c) We are going to Transform Inpatient Provision	2024 – 2028	Hertfordshire Partnership Foundation Trust (HPFT) / Norfolk & Suffolk Foundation Trust (NSFT).	Norfolk & Waveney ICB and NHSE	An improvement in poor quality and outdated services, sees less people needing to go out of county for an inpatient admission; a reduction in length of stay and ensuring needs led admission, on basis of needs not diagnosis.		
	d) Intensive Support - Intensive Support will be available to Learning Disabled people entering a crisis in the community, who have been flagged to the Intensive Support Services through the use of the Dynamic Support Register.	2024 – 2028	Norfolk Community Health Care / HPFT	Norfolk & Waveney ICB	There will be a reduction in hospital admission or admission avoidance work of learning-disabled people as we work with people more proactively before a crisis emerges.		
	e) We will support more people to access a Personal Health budget.	2024 – 2028	Small Supports Project and Individual Service Funds project.	Norfolk and Waveney ICB and Norfolk County Council.	We will see an increase in people entitled to NHS Continuing Healthcare and subject to Section 117 aftercare being considered for Personal Health budgets.		
	f) We will transform our approach in services to understand behaviour and how to mitigate risk, in a positive way, building on people's strengths with the use of the Positive Behaviour Support approach.	2024 – 2028	Small Supports Project and Individual Service Funds project.	Norfolk & Waveney ICB and Norfolk County Council.	A better understanding of behaviour will emerge with the continued effort to roll out Positive Behaviour Support training and extra support for care providers, in this area of specialism. Implementation of the pilot of the specialist positive behaviour support service and see a corresponding increase in quality improvement in LD services.		
(iii) I want help in choosing a healthy diet.	a) We will support people to eat better (and this will be recorded as part of the health action plan)	Ongoing	Primary Care, Specialist Dieticians, Community Health teams and all care providers	Norfolk & Waveney ICB	Increase in the number of people with LD being supported to eat better.		
	b) We will work with all care environments to train staff around supporting residents with better nutrition and building more exercise into social activities	2024 - 2028		Annual LeDeR report & Care Quality reports.	Care Quality reports will outline improved focus on weight management.		
(iv) I want help to get exercise.	a) We will support people to live healthier lives by exercising more.	Ongoing	Primary Care, Community Health teams and all care providers	Norfolk & Waveney ICB & Assistant Director Integrated Operations	Increase in the number of people being supported to increase their levels of exercise.		

	b) We will share information about the different groups and activities available in the local area to support better health. (This includes information available from Active Norfolk).	2024 - 2028	Primary Care, Community Health & LD Partnership members	Report from LD Partnership Board	Information about the range of different activities available to help people with LD live healthier lives is shared across the LD partnership.		
(v) I want help in losing weight.	a) We will work with all care staff to help learning disabled people lose weight and be more active.	2024 - 2028	Primary Care, Community Health teams and all care providers	Norfolk & Waveney ICB	Increase in the number of people with LD being supported to lose weight.		
	b) We will support people to live healthier lives (and this will be recorded as part of the health action plan).	ongoing	Primary Care, Community Health teams & Specialist LD nursing services	Annual LeDeR report	Increase in the number of people with LD being supported to live more healthy lives.		
(vi) I want advice about sex & relationships.	a) We will support people with information and training about sex and relationships.	2024 - 2028	Primary Care & ICaSH services, Specialist LD services and Norfolk care providers	Norfolk & Waveney ICB & Assistant Director Integrated Operations	People with LD, and their carers, can receive information and support to be able to discuss sex and relationships as outlined by the Care Quality Commission.		
	In the community people can self-refer to access free Integrated Contraception and Sexual Health Service (ICaSH).						
(vii) I would like to be sent a text to remind me about my health appointment.	a) We will provide information for people in a way they understand, such as using hospital passports.	2024 – 2028	Primary, Acute & Community Health teams	Norfolk & Waveney ICB	People receive information about their health in a way they understand.		
	b) We will ensure that person centred reasonable adjustments are made in communicating with a person with LD as part of helping individuals to access their health care support. (This includes supporting people who cannot use technology or text messages)	2024 – 2028	Primary, Acute & Community Health teams	Norfolk & Waveney ICB	People receive individualised support. Familiar carers are involved in the decision-making around the person's care and support in line with the Mental Capacity Act.		

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3 HELP TO BE AS INDEPENDENT AS POSSIBLE

Expressed outcome (shared by people in co-production or in the online survey)	Key Actions (what will be done to help achieve this)	Timescale (when will we realistically achieve this?)	Who will be doing this (and any partners)	Who will report back on this to the Programme Board?	How will you know if we are successful?	Latest Update	Completed? (YES/NO)
(i) I want help with getting a job.	a) We will support people who are currently being supported by Adult Social Services, into paid employment through help from the Norfolk Employment Service or the Life Opportunities – Skills & Employment pathway with Day Services.	2024-2028	Employment Team (Adult Services) & Life Opportunities providers supported by LD Commissioning	Assistant Director Integrated Operations	There is an increase in the number of people with a LD, known to Adult Social Services, getting into paid employment (goal of 10% by 2028).		
	b) We will support people with a LD and / or autism into employment through the Local Supported Employment (LSE) Scheme.	LSE Scheme ends March 2025	Employment Team	Assistant Director Integrated Operations	There is an increase in the number of people with a LD and / or autism being supported into employment (goal of 30% of LSE participants by March 2025)		
	c) We will work with employers to become 'Disability Confident' and more able to support someone with a LD at work.	Ongoing	Employment Team (Skills & Employment Team)	Assistant Director Integrated Operations	Information about number of Norfolk employers who are registered as 'Disability Confident' is published on gov.uk website.		
	d) As a partnership, we will share information about the types of employment support we are offering and will also signpost people to things such as supported internships, apprenticeships or vocational training.	2023 - 2028	LD Partnership members	Report from LD Partnership Board	LD Partnership members share information and good news stories about people with LD they have supported into employment.		
(ii) I would like to know about the different things there are for me to do in my neighbourhood.	a) We will help people to find out about the different activities they can do as part of the Life Opportunities - Promoting Independence or Enriching Lives support from day services.	2024 – 2028	LD Commissioning & Adult Services Operational Teams	Assistant Director Integrated Operations	As part of the Life Opportunities Scheme, individuals are able to choose a range of activities they can access, including things like gardening and working with animals.		
	b) As a partnership, we will agree the best way to work together with the different organisations and available resources as part of identifying the range of community support & activities available for people with a LD. See Information about social prescribers. See information about Community Connectors. See Information also available from Norfolk Community Directory.	2024 – 2028	LD Partnership members, including links with Community Connectors, Libraries, Adult Learning, Social prescribers & Development workers.	Report from LD Partnership Board	LD Partnership Board develops wider network of members to extend ability of the LD Partnership to broaden knowledge about range of support being provided across Norfolk.		

	See Information about courses from Adult learning.						
	c) As a partnership we will identify the best ways of sharing information about the range of activities available in each area for a person with a LD, to help people know about what is available in their area as each locality may have different things available.	2024 - 2028	LD Partnership members	Report from LD Partnership Board	People with LD, their families and care providers are able to find out about a wide range of activities available for a person with LD in Norfolk.		
(iii) I would like help learning to cook.	a) As part of a person's Care Act assessment or Review, & plan of support we will discuss how to help a person develop their independence skills.	Ongoing	Adult Services Operational Teams	Assistant Director Integrated Operations	Increase in number of people being supported to develop independence skills.		
	b) We will help people to develop life skills through the Life Opportunities - Promoting Independence support from day services.	2024 – 2028	LD Commissioning	Asst Director Integrated Operations	Report from Life Opportunities Programme outlines how people are being helped to increase their life skills.		
	c) As a partnership, we will share information about the types of support to develop independence skills we are offering and other local information such as Adult learning.	2024 - 2028	LD Partnership members	Report from LD Partnership Board	LD Partnership members share information and good news stories about types of skills they have supported people with LD to develop.		
(iv) I would like to feel safe in my own home and when I am out and about.	a) We will take any safeguarding concerns seriously and will encourage an individual to talk to someone they trust and ask for their help to report this Safeguarding concern. See easy read protecting adults information.	Ongoing	Adult Services Operational Teams, Health teams, Adult Safeguarding Team and Norfolk Safeguarding Adults Board	Norfolk Safeguarding Adults Board report	Safeguarding report outlines Norfolk's partnership work in seeking to keep people safe and free from abuse and neglect.		
	b) We will support people with complex needs to learn skills to keep themselves safe through the Life Opportunities – Enriching Lives support from day services.	2024 – 2028	LD Commissioning	Assistant Director Integrated Operations	Report from Life Opportunities Programme outlines how people are being supported to keep safe through the Enriching Lives support.		
	c) We will support the commitment to safeguarding principles in helping someone with a LD to understand about keeping themselves safe.	2024 – 2026	LD Partnership members, Adult Services, Health teams and Norfolk Safeguarding Adults Board	Norfolk Safeguarding Adults Board report	Safeguarding report outlines Norfolk's partnership work in making sure people with a LD and staff supporting them receive updated safeguarding training to support people with a LD from abuse or neglect.		
	See other resources: Making Safeguarding Personal - YouTube Tricky Friends animation Norfolk Safeguarding Adults Board						

(v) I would like to know about what is on in the evenings and weekends that I could join.	a) As a partnership, we will agree the best way to work together with the different organisations and available resources as part of identifying and sharing information about the range of community support & activities available in the evenings and at weekends for people with a LD.	2024 - 2028	LD Partnership members, including links with Community Connectors, Libraries, Social prescribers & Development workers.	Report from LD Partnership Board	Information about activities and events for people with LD that are on in the evenings or at the weekends is made available		
(vi) I want help with managing my money and paying my bills on time.	a) We will help people to develop life skills around handling money through the Life Opportunities – Skills & Employment support from day services.	2024 – 2028	LD Commissioning	Assistant Director Integrated Operations	Report from Life Opportunities Programme outlines how people are being helped to increase their life skills.		
	b) As part of a person’s Care Act assessment or Review, & plan of support we can discuss support for a person to develop the money management skills and possible support from the Money Support Service.	Ongoing	Adult Services Operational teams and NCC Finance team	Assistant Director Integrated Operations	People feel able to discuss possible support to help them manage their money and find support to help with this.		
	c) As a partnership, we will share information about the types of support with money management skills we are aware of locally.	2024 - 2028	LD Partnership members	Report from LD Partnership Board	LD Partnership members share information and good news stories about how they have supported people with LD to develop money management skills.		

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4 GETTING OUT & ABOUT

Expressed outcome (shared by people in co-production or in the online survey)	Key Actions (what will be done to help achieve this)	Timescale (when will we realistically achieve this?)	Who will be doing this (and any partners)	Who will report back on this to the Programme Board?	How will you know if we are successful?	Latest Update	Completed? (YES/NO)
(i) I want there to be more public transport where I live.	a) We will work together with partners involved in making improvements to public transport to share ideas for improvements.	2023 – 2028	Links with Active Norfolk, Community Connectors and other agencies	Report from LD Partnership Board	The LD Partnership members are able to link with relevant agencies to provide feedback & make improvements.		
	b) We will explore ways to enable people to use their bus pass to travel to work for free before 09:30 (currently, people with a bus pass pay the reduced 'concessionary' rate if they travel before 09:30)	2024 - 2025	LD Partnership members to identify key links to help with this.	Report from LD Partnership Board	The LD Partnership works together with partners to agree possible ways to make changes so that people can use their bus pass before 09:30.		
	c) We will consider the availability of good transport links when developing new housing provisions.	Ongoing	LD Commissioning and Specialist Housing Team	Specialist Housing report	Information about new housing and access to public transport and shops is made available.		
(ii) I would like more people to be able to use accessible toilets.	a) We will work together with partners to identify ways of improving access to toilets for the disabled across Norfolk.	2025 - 2026	LD Partnership members to identify key people to help with this, including links with Community Health, Community Connectors, Social Prescribers & Development workers.	Report from LD Partnership Board	LD Partnership works together with partners to agree possible ways to make changes		
	See information about Changing Places.						
(iii) I would like to feel safe when I am out and about.	a) We will support people to feel confident in travelling independently using travel training such as Titan for Adults or other travel training provided as part of Life Opportunities – Skills & Employment support from day services	Ongoing	Adult Services Operational teams, Preparing for Adult Life Service & LD Commissioning	Assistant Director Integrated Operations	Report from Life Opportunities Programme outlines how people are being helped to increase their skills around traveling independently.		
	b) We will help people to develop skills around being able to travel independently, including help to access support from Adult Learning if appropriate.	2024 – 2028	LD Partnership members	Report from LD Partnership Board	LD Partnership members share information and good news stories about types of travel training skills they have supported people with LD to develop.		

	c) As a partnership, we will work together to identify how the Safe places Scheme could be re-started to help people find a 'safe place' when they are out in the community.	2025 - 2026	LD Partnership members, including links with Community Connectors, Social prescribers & Development workers.	Report from LD Partnership Board	Shops and other places display the 'Safe Places' sign and have staff who can support a person with a LD who asks for help 'to be safe'.		
(iv) I would like there to be training for people who provide transport for people with a learning disability.	a) We will explore what training we could use to help taxi and bus drivers in supporting people with a LD.	2024 - 2025	LD Partnership members	Report from LD Partnership Board	LD Partnership works together with About with Friends to agree possible ways to provide training for taxi drivers across Norfolk.		
(v) I would like there to be a festival for adults with a learning disability.	a) As a partnership, we will work together to explore the various options and funding help to plan for a festival for adults with a LD in Norfolk.	2026-2027	LD Partnership members and possible help from other partners.	Report from LD Partnership Board	LD Partnership works together with other agencies & organisations in identifying planning for a festival for adults with a LD in Norfolk.		

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5 SUPPORT FOR UNPAID CARERS

Expressed outcome (shared by people in co-production or in the online survey)	Key Actions (what will be done to help achieve this)	Timescale (when will we realistically achieve this?)	Who will be doing this (and any partners)	Who will report back on this to the Programme Board?	How will you know if we are successful?	Latest Update	Completed? (YES/NO)
(i) I want to know what help is out there to support me as a carer.	a) We will clarify what support carers can access using the Norfolk County Council website and the types of support available from Carers Matter Norfolk.	Ongoing	Adult Social Services & Carers Matter Norfolk	Report from Operational Business lead – Carers & Carers Matter	Support for carers is made clearer. (Carers Matter provide a Carer Advice Line for people to call (Tel: 0800 083 1148).and an online self-assessment service. They have a team of Community Advisers who can provide a Care Act Carer's Assessment and Carer's support plan, as well as a range of other types of community support based on the individual carer's needs. They can also refer carers to other organisations as needed).		
	Carers Matter Norfolk offer printed resources to organisations / people who request them.						
	b) We will share information about the different groups and support available in the local area to help carers.	2024-2028	Health partners, LD Partnership members & Carers' Voice	Report from LD Partnership Board	The range of support for carers across Norfolk is identified and shared through the LD Partnership website and other communications, including Carers' Voice Norfolk.		
(ii) I want to be able to contact someone when things are getting more difficult for me as a carer.	a) We will provide contact information for carers for when things are changing or getting more challenging (Tel: 0344 800 8020 or Text Relay (18001 0344 800 8020))	Ongoing	Adult Social Services	Assistant Director Integrated Operations	Carers will be able to make to make contact with Adult Services (as expressed within NCC's Customer Service Charter - Norfolk County Council)		
	b) Carers Matter provide telephone support for carers and offer a resource of information and access to a range of possible support, including linking with Adult Social Services as needed.	Ongoing	Carers Matter Norfolk	Report from Operational Business lead – Carers & Carers Matter	Carers will be supported in their caring role and to support their physical health & wellbeing		
(iii) It is not clear to me how I can get help for me as a carer.	a) As part of our Care Act assessment or review of the person you care for, we will also discuss possible support for you as a carer. (This may include support to specifically recognise yourself as an (unpaid) carer)	Ongoing	Adult Services Operational Teams & Health partners	Assistant Director Integrated Operations	Information for carers is kept up to date.		
	b) We will provide information about help for carers through an online form or by completing a Carers online request.	Ongoing	Adult Services Operational Teams & Health partners	Assistant Director Integrated Operations	As in point a)		

	c) We will provide information about how to get support from Carers Matter Norfolk.	Ongoing	Carers Matter Norfolk	Report from Operational Business lead – Carers & Carers Matter	Carers Matter Norfolk provides up to date information that can help carers access support for themselves.		
(iv) I want to know what will happen when I am too old to continue in my role.	a) As part of our Care Act assessment or review of the person you care for, we will discuss with you planning for the future care of the person with a LD, such as helping the person develop their independence skills or planning for alternative care or move into own housing.	Ongoing	Adult Social Services	Assistant Director Integrated Operations	Carers are supported to discuss their concerns and make plans for the future.		
	b) Carers can complete a Carer's Emergency plan or by calling Tel: 0344 800 8020	Ongoing	Carers Matter Norfolk	Report from Operational Business lead	Carers are able to plan for what can happen for the person they care for should something happen to them.		
	Or through Carers Matter Norfolk.						
(v) I need regular breaks to support me to keep on being a carer.	a) As part of our Care Act assessment or review of the person you care for, we will look at providing replacement care for the person you care for, to allow the unpaid carer to have a break.	Ongoing	Adult Social Services	Assistant Director Integrated Operations	Carers receive support to take regular breaks from their caring responsibilities.		
	b) We will work together with health & care providers in providing carer break / respite.	2023-2028	Adult Social Services, Health partners and care providers	Assistant Director Integrated Operations	Carers are able to access a break away from being a carer.		
	c) Carers Matter Norfolk offer planned short-term breaks which can be accessed by contacting them via their website or by their Carer Advice Line.	Ongoing	Carers Matter Norfolk	Report from Operational Business lead – Carers & Carers Matter	Carers Matter Norfolk provides up to date information that can help carers access a range of support.		
(vi) I would like to be able to join a carers' support group.	a) We will identify and share information about the range of carer support available in each area, including carer support groups.	2023 - 2028	LD Partnership members	Report from LD Partnership Board	LD partnership members identify & share information about range of carer support they identify.		
	b) Carers Matter Norfolk have a full list of carer support groups and provide information about these on their website, newsletter, or by telephoning (Tel: 0800 083 1148).	Ongoing	Carers Matter Norfolk	Report from Operational Business lead – Carers & Carers Matter	Carers Matter Norfolk provides up to date information that can help carers access a range of support.		