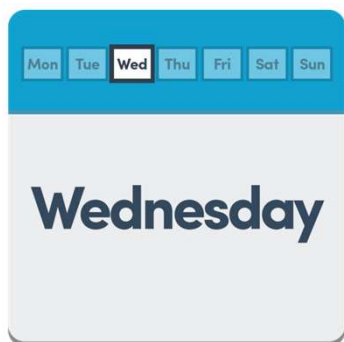


# Norfolk Learning Disability Partnership



We are using Zoom for this meeting

Co-Chair  
June Walton

Co-Chair  
Rachel Gates



# Who attended our meeting?

- **Lee Gibbons** – Acting Co-chair
- **Rachel Gates** - Co-Chair
- **Emma Beales** – Learning Disability Co-ordinator
- **Gemma Peloe** – ASD Helping Hands
- **Jamie Abbott** – Self Advocate
- **Kyle Fraser** – Self Advocate
- **Keith Page** – Thera East Anglia Support
- **Tracey Sismey** – Family Voice
- **Marcus Hayward** - East Health Team manager
- **Hannah Johnson** – Learning and Development Consultant
- **Jon Rose** – Mid Norfolk Mencap
- **Alice Dyson** - Commissioning Project Officer
- **Maria Bond** – Independence Matters
- **Maxine Thurston** – North Health Team manager
- **Rachael Philips** – Self Advocate
- **Andy Hudson** – Integrated Care Board
- **Maxine Webb** – Counsellor
- **Alison Furniss** – Parent/Carer
- **Helen Cartwright** – Parent Carer
- **Craig Chalmers** – Norfolk County Council
- Opening Doors
- **Anna Fairhurst** – Learning Disability Commissioning Manager

# Who said they would not be at the meeting?

- June Walton – Chair
- Kenny Nichols – Self Advocate
- Catherine Colston - West Health Team manager
- Heidi McKay - Senior Lead Community LD Nurse
- Malcom Smith - South Team manager

# Actions from this meeting



Send the Dates for the Locality Groups to Learning Disability Partnership Members



Send information to Learning Disability Partnership Members on the Day Services Pathways survey



Emma Beales and Rachel Gates to meet to discuss the Locality groups and how we tell people what activities are in Norfolk

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# This meeting had 4 topics:



Emma Beales the new **Co-ordinator** introduced herself to the board.



Alice Dyson spoke about **Day Service Pathways**



Rachel Gates gave an update on the **Learning Disability Plan** next steps.

Language

Hannah Johnson spoke about **Positive Behaviour Support**



## **Introduction to Emma Beales (The new Learning Disability Partnership Coordinator)**

# Introduction to Emma Beales (1)



Emma Beales is the Learning Disability Partnership Co Ordinator. She told the board about herself.



She has worked for ASD Helping Hands as a volunteer in the past. Also working as a nurse in a community hospital.

# Introduction to Emma Beales (2)



Emma has always had an interest in Learning Disabilities



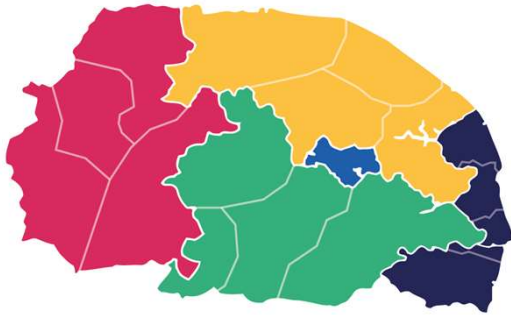
Since starting her job roll in January she has meet with various people from different organisations.



She has also met self-advocates on the board face to face.



# Introduction to Emma Beales (3)



Emma has been setting up the Locality Groups for all locations.



These start in **April** and information will be sent out via email.

# Introduction to Emma Beales - Questions (4)



**Question:** When will the dates be available for the Locality Groups?



**Answer:** Information will be sent out in the next couple of days.

**This information was sent out on 7<sup>th</sup> March.**



# Norfolk Learning Disability Plan – Next Steps

# Norfolk Learning Disability Plan – Next Steps (1)



The **Integrated Care Board** were signing off the Learning Disability Plan on the 6 March 2024.



We will use the **Delivery Plan** to start making changes.



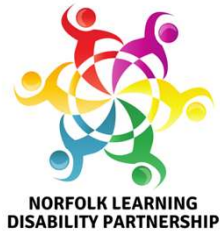
The **Norfolk Learning Disability Partnership** has been asked to find out about Local Community Services.



# Norfolk Learning Disability Plan – Next Steps (2)



We will use the **Delivery Plan** to start making changes



The **Norfolk Learning Disability Partnership** has been asked to find out about Local Community Services



What local community groups do we want to find out about?

How are we going to do this?



# Norfolk Learning Disability Plan – Next Steps (3)



**Question:** What is going on local communities?



**Answer:** Research is going to be made to find this out in each area of Norfolk.

# Norfolk Learning Disability Plan – Next Steps - Questions (4)



**Question:** Can everything be put in one place and on the website?



**Answer:** Yes, all information will be in one place and available on the website

# Norfolk Learning Disability Plan - Discussions (5)

Can information be in one place to find?

Organisations need to be more accessible!

People need to be asked what they would like to do.

People who live in rural areas need to be able to access transport.

People need to be shown/given information about activities/groups.

Reasonable adjustments make sure appropriate for people.





# Norfolk Learning Disability Plan - Update (6)



At the last board meeting we were told the Learning Disability Plan had been agreed.



This information was incorrect.



The Learning Disability plan will be seen at the April Meeting of the Norfolk County Council Cabinet meeting.



We will update you on what has happened at the next Learning Disability Partnership Board meeting in May.





## **Alice Dyson – Day Service Pathways**

**(Learning Disability and Autism Commissioning)**



# Day Service Pathways- What are The Pathways (1)



In 2017, the council started working on 3 pathways



For day services for adults with learning disabilities and/or autistic people.

## Day Service Pathways- What are The Pathways (2)

1

### **Enriching Lives Pathway**

Will help people  
who need help  
most or all the  
time

2

### **Promoting Independence Pathway**

Will help people who  
have some support  
needs

3

### **Skills and Employment Pathway**

Will help support  
people who don't need  
much support and  
want a paid job



# Day Service Pathways- Skills and Employment Pathway (3)



People with learning disabilities and autistic people told us more work needed to be done to help them get paid jobs.



Norfolk County Council launched the Skills and Employment Pathway in January 2024.



This means certain day services will be able to help people over 2 years into a paid job.



# Day Service Pathways- Skills and Employment Pathway (4)



People will learn keys skills and build confidence that will prepare them for work.



Social workers will talk about the pathway and if it's right for someone during a Care Review.



It's important to know that no one will be forced to go onto the Skills and Employment Pathway

# Day Service Pathways- Promoting Independence Pathway (5)

2

This pathway will support people with learning disabilities and/or autistic people learn life skills.



The council needs to listen to people's views about what the pathway should do first.



A document will be shared to tell people at the council what we found.

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# Day Service Pathways- Promoting Independence Pathway (6)



The council will then work with day service providers on a plan for the pathway



Promoting Independence Pathway should be launched by the end of this year.



# Day Service Pathways- Enriching Lives Pathway (7)

3

Enriching Lives Pathway is for people who need lots of support to help them in their lives.



This might be for their health or for another reason.



82 people who have lived experience of needing lots of support gave their feedback.

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## Day Service Pathways- Questions (8)



**Question:** What does Enriching mean?

**Answer:** Helping people achieve more.



**Question:** Can there be an easy read for complicated words explain what they mean?

**Answer:** Yes, to make words understandable it can.



**Questions:** Who pays for activities?

**Answers:** That is unknown at the moment.

# Day Service Pathways- Questions (9)



**Questions:** What makes the pathways different?

**Answer:** Understanding people's needs & focus towards their goals.



**Question:** Can activities be done as a group or individually?

**Answer:** There are group activities and for individuals to do on own.

# Day Service Pathways- Questions (10)



**Questions:** How can the Norfolk Learning Disability Partnership help?

**Answer:** The Norfolk Learning Disability Partnership can

- Feedback on views of people with a learning disability
- Review the feedback report
- Provide group response if you wish



**Question:** Why are people with Learning disabilities not wanting to go on the skills and employment pathway?

**Answer:**

- It may affect people's benefits. There is not enough support provided around this

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**Language**

**Hannah Johnson - Positive Behaviour  
Support and Language**

# Positive Behaviour Support and Language (1)



Positive behaviour support is a way of providing support to people with a learning disability and/or Autism



It includes people who may have behaviours that challenge.

# Positive Behaviour Support and Language (2)



Services that support people with a learning disability are asked to do positive behaviour support training.



Norfolk County Council have been running there training courses for services for free.



Norfolk County Council are also looking at making a Positive behaviour support service.

# Positive Behaviour Support and Language (3)



Norfolk County Council have been asking people about the words they want them to us.



Opening Doors asked people with a ;learning disability about what words to use.

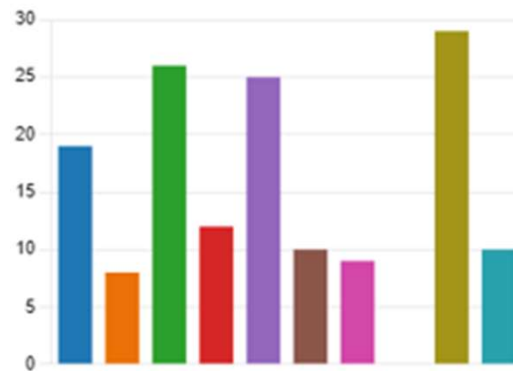


# Positive Behaviour Support and Language (4)

1. Please choose the language you prefer others to use when discussing behaviour. You can choose more than one option.

[More Details](#)

Misunderstood needs and beha...	19
People who are having an emoti...	8
People who are having trouble t...	26
People with stress related behav...	12
People who show behaviours of ...	25
Challenging behaviours	10
Distressed behaviours	9
Problematic behaviours	0
Behaviours that challenge	29
Other	10



We then asked people what words they would like us to use.

Most people said:

**‘Behaviours that Challenge’**

# Positive Behaviour Support and Language (5)



Some people said they chose this because it focuses on behaviour and not the person

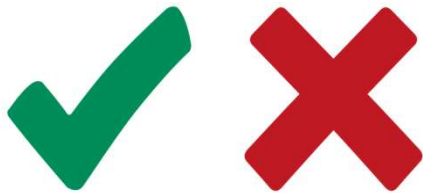


Some people said that that people find the behaviour challenging not the person showing it.

# Positive Behaviour Support and Language (6)



What do you think about the words 'Behaviours that Challenge'?



Do you agree with us using these words?



We will keep telling people to always ask the person what words they want to us first.

# Positive Behaviour Support and Language - Discussion (7)

Training for parent/carers on Positive behaviour Support was requested.

Opening doors to discuss what language people want to use with their own service users.

Just One Norfolk has Positive behaviour strategies on their website

The partnership board agreed to use '**Behaviours that Challenge**' whilst future discussions are happening.



# Positive Behaviour Support and Language - Feedback (8)



A self-advocate gave some advice for challenging behaviour:

- **Treat the person as a friend**
- **Talk calmly to them**



## Any Other Business

# Any Other Business? (1)



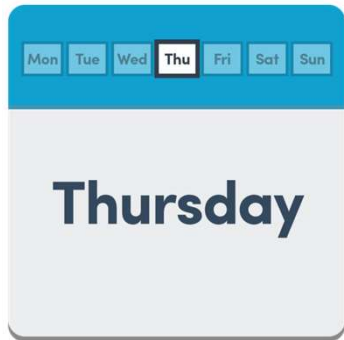
A member asked about the Charging Policy consultation and asked people to complete this.

**Action:** We will send this to all Learning Disability Partnership members.



**The Partnership Board would like to thank Amanda Johnson for all her work on the Learning Disability Plan.**

# Date of Next Meeting



We will be using Zoom for this meeting

Co-Chair  
June Walton

Co-Chair  
Rachel Gates

